



SALESFORCE PRODUCTS:

- Sales Cloud
- Marketing Cloud
- Experience Cloud
- Commerce Cloud
- Revenue Cloud
- Service Cloud
- Field Service
- Platform
- Anywhere

SERVICES:

- Strategic Planning and Roadmap Development
- Needs Analysis and Design
- Implementation
- Configuration
- Customization and Development
- Systems Integration
- Optimization
- Upgrades
- Ongoing Support
- Health Checks

SUPPORT MODELS:

RadixBay is able to provide partial, part-time support to supplement your internal staff or assume total ownership of your Salesforce environment.

RadixBay Salesforce Services

From strategic planning and initial system design to optimization and ongoing support, RadixBay's team of certified Salesforce experts help you to achieve the maximum value from your Salesforce platform.

Our functional and technical support specialists are able to tailor your Salesforce products to your business needs, easily integrate your platform with other systems and fully leverage all of Salesforce's enhanced features.

RadixBay is able to help you design and build a new Salesforce environment or evaluate and optimize your existing system to better meet your unique needs and improve your end user quality of experience.

Don't need a full-time resource? Our easily customizable, budget-friendly solutions allow you to choose just the services you need, when you need them.

SERVICE BENEFITS:

- Reduce Salesforce Support Costs
- Improve System Quality
- Optimize End User Experience
- Leverage Salesforce Enhanced Features
- Fully Customize Salesforce Products to Meet Your Business Needs
- Maximize Your Salesforce Investment
- Immediate Access to Hard to Find Skills
- Leverage Skills of an Entire Team of Salesforce Experts
- Guaranteed Support Continuity
- Fully Customizable Support Packages
- Easily Scalable Services
- 100% Adherence to Your Change Management and Security Procedures



SERVICE FEATURES:

- Complete set of services that cover the entire support lifecycle
- Expertise in integrating and leveraging AppExchange products
- Library of in-house tool sets to migrate data from legacy systems to Salesforce
- Documented best practices to improve Salesforce platforms
- Secure services delivery architecture
- 100% US based support

Salesforce Certifications

Salesforce Certified Quality of Service

Salesforce Navigator certification requirements include customer-validated industry expertise, Salesforce product knowledge, and customer success.



Sales Cloud

30+ Salesforce Team Certifications

All RadixBay Salesforce specialists have one or more of the following certifications:



Rural Shore Service Delivery Model

The RadixBay model utilizes rural delivery centers to provide 100% onshore Salesforce support. From implementation and development to customization and optimization, RadixBay provides a complete set of services that covers the entire support lifecycle.

About RadixBay

RadixBay delivers enterprise grade IT consulting solutions using a new approach that breaks the outdated IT service delivery model. RadixBay utilizes rural development centers to deliver a robust suite of cost effective IT solutions to our clients.

Our unique rural shore delivery model combines the cost benefits of offshore services with the quality, security and simplicity of onshore support to deliver budget friendly, high-quality IT solutions.