RadixBay

Delivering World Class IT Consulting, Solutions and Managed Services

Innovative | Valued | Consistent | Reliable

Cloud and On Premise Solutions

SERVICES:

- Packaged Application Support

- Salesforce, Oracle Applications and Microsoft Specialties

- Application Development

- Amazon AWS and Microsoft Azure Cloud

- 24x7 DB and OS Support

- TCOE Application Testing

SUPPORT MODELS:

RadixBay is able to provide partial, part-time support to supplement your internal staff or assume total ownership of your development projects and back-end systems.

OUR MISSION:

To continuously exceed our client's expectations by creating an engaging, fun employee environment that promotes pride, passion and a dedication to exceptional customer service.

RadixBay Services Overview

From application development and packaged application support to around-the-clock data infrastructure monitoring and administration, RadixBay provides a wide-range of enterprise-grade IT solutions. RadixBay clients are able to leverage the skill sets and combined experience of an entire company of cloud and on-premise IT experts.

You can rest easy knowing that RadixBay's development teams are building your applications using leading-edge best practices and development frameworks and your back-end systems are being supported by a centralized rural shore service delivery center. Our dedicated Salesforce and Oracle Applications teams help you to fully leverage your enterprise software investment.

Our easily customizable, budget-friendly solutions allow you to tailor development projects and support packages that meet your needs. From supplementing your internal teams to assuming total ownership of your development projects and data infrastructure platforms, RadixBay allows you to choose the services you need, when you need them.

salesforce registered consulting partner

ORACLE | Partner

aws partner network

Microsoft Silver Partner

MANAGED SERVICE ADVANTAGES:

- Reduce Support Costs
- Improve System Quality
- Reduce Operational Risk
- Increase Agility
- Focus on Innovation, not IT
- Reduce Application Time to Market
- Guaranteed Support Continuity

- Fully Customizable Service Packages
- Collaborative Team Environment
- Reduce Problem Occurrences and Resolution Times
- Easily Scalable Services
- 100% Adherence to Your Change Management and Security Procedures
- Leverage Skills of an Entire Company

MANAGED SERVICE FEATURES:

- Complete Set of Development, Packaged Application and OS/DB Services
- Cloud Migration Strategy and Migration Services
- Robust 24x7, Secure Service Delivery Architecture

- Dedicated On-Premise and Cloud Development and Data Infrastructure Support Experts
- Partial, Part Time Support to Total Ownership of Your Environment
- Leverage RadixBay's Monitoring and Work Request Systems

RadixBay®

ADVISORY SERVICES:
- Technologies
- Products
- Support Practices
- On-Premise
- Cloud
- Hybrid

PACKAGED APPLICATIONS:
- On-Premise
- IaaS
- SaaS
- Hybrid

DEVELOPMENT LANGUAGES:
- HTML5
- JavaScript
- PHP
- .NET

TESTING:
- Across all Technology Platforms
- System Upgrades
- Feature Enhancements
- Salesforce Specialists

DB AND OS
- All leading Databases
- All IaaS Offerings
- Amazon RDS DBs
- Microsoft Azure SQL DB
- Oracle Autonomous DB
- Unix/Linux and Windows OS On-Premise and IaaS

Strategic Advisory Services

Our strategic advisory services help IT leaders achieve today's business objectives and develop the value-driven IT strategies of tomorrow. RadixBay's professional services cover every aspect of the technology research and analysis process.

SERVICES OVERVIEW:

- Roadmap Development
- IT Investment Advice
- Technology and Product Evaluations
- Product Comparisons
- Risk and Cost Reduction Analysis
- Deployment and Support Strategies

Packaged Application Management

RadixBay's services include on-premise and cloud application evaluation, selection and implementation. After production cutover, RadixBay is able to provide 24/7 ongoing support.

SERVICES OVERVIEW:

- Packaged Application Evaluation, Selection and Implementation
- Convert Data from Existing Systems
- Develop APIs and Integrations
- Configure Application to Meet Business Needs
- Production Implementation
- Ongoing Support

Application Development

From business needs analysis and initial application design to coding, testing and implementation, RadixBay provides expert development services that support the entire System Delivery Life Cycle.

SERVICES OVERVIEW:

- Project Management
- Requirements Analysis
- Logical and Physical Design
- Application Coding and Testing
- Production Implementation
- Ongoing Support

Application Testing

Our testing professionals provide the expertise, tools, automations and project-proven testing techniques you need to ensure your enterprise applications are high quality and production ready.

SERVICES OVERVIEW:

- Project Management
- Test Case Creation
- Scripting and Automations
- Test Plan Execution
- Defect Management and Reporting
- Ongoing Support

Infrastructure Management

Our DB and OS managed services help you to control costs, reduce operational risk and optimize your data infrastructure.

SERVICES OVERVIEW:

- 24x7 Monitoring
- Installations and Provisioning
- Upgrades and Patching
- Change Management
- Tuning and Performance
- Problem Analysis and Resolution
- Backup and Recovery and DR
- Security Management
- DB and OS Assessments
- Cloud Migrations